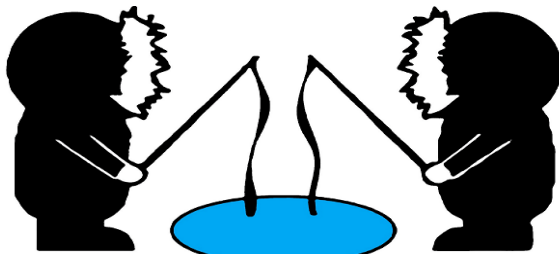


Customer Name: _____ Address: _____



ESKIMO BROTHERS AIR CONDITIONING

813.400.0123

502 Elna Dr
Brandon FL 33510
EskimoBrothersAC@gmail.com
CAC1815301



WE ACCEPT THESE MAJOR CREDIT CARDS



Air Conditioning & Heating Service Agreement

The Standard Air Conditioning Maintenance Agreement provides basic coverage for the parts of your air conditioning system that need frequent service. This agreement also includes a pre-season inspection to ensure peak performance of your system. Please refer to the following list for specific parts coverage under your agreement.

Blower Belt
Air Handler Circuit
Board Fan Relay
Time Delay Relay
Transformer
Refrigerant, 2 lb Max

Low Pressure Switch
Running Capacitor
High Pressure Control
Starting Capacitor
Metering Device
Condenser Motor

Condenser Fan Blade
Crankcase Heater
Contactor
Non-digital
Thermostat Blower
Control Blower Motor

Any parts not listed above and the labor associated with their replacement, will be billed at the prevailing parts and labor rates.

Also included is a Preventative Maintenance Inspection, which provides the following:

1. Check air handler filters. Clean or replace as necessary.
2. Check for adequate refrigerant charge.
3. Check condenser and clean if necessary.
4. Lubricate condenser fan motor if necessary.
5. Check condenser fan blades for tightness.
6. Tighten electrical connections at equipment.
7. Check voltage at unit under load.
8. Check condensate drain for blockage. Clean as necessary.
9. Check blower belt for condition, tension, and alignment. replace as necessary.
10. Lubricate all bearings where applicable.
11. Check blower for cleanliness.
12. Check all safety controls.
13. Inspect contactor points.
14. Check and clean thermostat.
15. Check lockout control.
16. Inspect evaporator coil cleanliness.
17. Inspect starting capacitor.
18. Inspect running capacitor.
19. Check for vibration and noise.
20. Inspect relays.
21. Check and record running and starting amperages.
22. Check and record suction and discharge pressures.
23. Make recommendations of any needed repairs

	No Membership	Economy Membership	Premier Membership
Service Performed	\$189.00	1 Maintenance a year	2 Maintenances a year
All Parts and Labor for Repairs	Full Price	10% Discount	20% Discount
UV Bulb Replacement	Full Price	10% Discount	50% Discount every 2 years
Normal wear and tear parts (contactors, relays, capacitors)	Full Price	10% Discount	No Charge
Refrigerant (R-410A only)	Full Price	Up to 1 lb of 410A*	Up to 2 lbs of 410A*
Service Call Diag. Fee	\$69.00 weekend/holidays	Free	Free
Priority Service	According to schedule	Priority Service - Within 24 hours	Same day within 6 hours after 8 pm service call will be next day
Repair or Hotel Guarantee	NO	NO	Yes*
In Place Evap Coil Cleaning	NO	15% Discount	20% Discount
Additional Specials	None	Duct Inspection	Duct Inspection and Sanitize
Price	N/A	\$250 yearly	\$375 yearly

Customer Signature: _____ *Date: ____ / ____ / ____

* If system is not cooling within 24 hours of service call and only available if part for repair is in stock
* Free gas is only provided once in a calendar year
* Agreement ends 1 year from date above

General Terms and Conditions

1. Renewal. This agreement cancels and supersedes all prior agreements between the two parties for service. Agreement is effective on the date of invoice and will remain in force for one (1) year. Agreement is self-renewing and will renew annually at prevailing rates, terms and conditions, unless and until terminated by either party in writing, not more than 30 days from billing date.

2. Payment. Charges for agreement will be invoiced annually. If customer fails to pay within 30 days of billing date the Company has the right to impose a late payment charge (finance charge) on unpaid balance at the monthly periodic rate. Agreements not paid in full within three months will be removed from customer's account and any services performed during this period will be billed at Company's prevailing rates. Upon breach of terms or default in payment, Company reserves the right to withhold service. Failure on the part of the customer to make payment when due shall relieve the seller of the entire obligation of providing service under this agreement.

3. Cancellation. Either party may cancel this agreement by providing 30 days written notice. Agreement is transferable to a new homeowner when service is established with the Company. After 3 days from invoice date there is no refund of this agreement.

4. Conditions of Coverage. Upon initial visit by technician, system will be inspected for compliance with company criteria. Items determined necessary to bring up to this criteria will be the responsibility and expense of the customer and agreement will not be applicable until criteria are met. If, upon inspection, the equipment covered ceases to meet acceptable standards for continued coverage, all costs for parts and service rendered prior to the date of cancellation will be applied against the cost of the agreement. Any remaining balance will be refunded to the customer. The Company reserves the right to postpone services for unsafe or unsanitary conditions.

In the event that the equipment under agreement is no longer economically repairable, we will provide customer with a quote to replace, until replacement takes place, no further service work will be performed.

Customer is to keep equipment accessible and free from any obstructions that deter proper servicing of equipment. **Area around equipment, including crawl space must be dry.**

Attic unit must have adequate flooring to service unit, no exceptions will be made.

Obligation to furnish replacement parts is subject to availability of parts from normal sources of supply. If parts are unavailable or obsolete contract coverage on these items is voided.

5. Exclusions. Agreement does not cover parts or labor when failure is a result of the following; unauthorized service work by another company or person, acts of God, neglect or abuse to units, power surges, and multiple failures because suggested repairs were not made. Unnecessary or nuisance calls will be charged and paid by the customer at prevailing rates. Examples of such are thermostats set too low or in the off position, emergency switches or disconnects turned off, clogged air filters, circuit breakers tripping, blown fuses due to power outages or system is working properly and no issues found.

Company will not be held responsible for any changes, additions or deletions to existing equipment that may be dictated by local codes, government authorities, insurance companies, or any other third party unless authorized and paid for by the customer.

This agreement does not cover loss or damage resulting from fire, water, windstorm, hail, lightning, earthquake, theft, riot, misuse or abuse, or any other circumstance beyond the Company's control.

This agreement does not cover high voltage electrical work, blown fuses, disconnects, circuit breakers, plumbing or piping, or other equipment beyond that listed herein. This also includes nonworking parts of equipment, including diffusers, ductwork, blower housings, coils, unit cabinet, trim, pipes, supports, insulation, etc. Additional equipment used in conjunction with the operation of the system, such as humidifiers, air cleaners, electronic thermostats, etc. is not covered under this agreement.

Design criteria, air balancing, improper sizing, or design deficiencies beyond failure of equipment covered herein would be subject to an additional charge.

Liability for injury or damage to persons or property or consequential damage resulting from defects in or non-operation of equipment or its accessories, nor resulting damage from emergency drain pans or clogged condensate drain lines.

Variable speed replacement parts are not covered by this agreement, but will be discounted by 10% when replacement is necessary.

6. Default by customer. Company reserves the right to terminate agreement without notice or refund if any of the following occur: Customer permits any person other than our employee or authorized representative of our Company to perform service on customer's equipment. Replacing or modifying ducts will be cause for cancellation unless we do the project. Customer fails to keep account current in accordance with existing credit policy of Company. In such case, Company reserves the right to withhold service.

7. Preventive Maintenance Inspection (PMI). This service is provided under the agreement but in itself holds no monetary value. It is the customer's responsibility to contact our office to schedule inspection. PMI will be performed during normal working hours, Monday through Friday 8:00 am to 4:00 pm. Company is not responsible if PMI is not performed due to the unavailability of customer to schedule work.

8. Service Hours. Normal service covered by this agreement including PMI, will be performed during our regular working hours, Monday through Friday, 8:00 am to 5:00 pm. Emergency service will be provided and billed at Company's prevailing rates. **Emergency service constitutes no cooling or water leaking where property damage may occur.**

9. Transfer to New Home Owner. This may be transferred to any person or persons who live at address list on invoice at time of signing contract. Plus, original purchaser will receive 1 free maintenance at new residence if needed.

KEEP THIS AGREEMENT FOR YOUR RECORD

CC# _____ Card Type _____

Exp Date: ____/____/____ Sec # _____ Billing Zip _____